

Total No. of Printed Pages-4]

Roll No. \_\_\_\_\_

CC(M)  
GENERAL STUDIES  
(COMPULSORY)  
PAPER - IV  
[03]

Time Allowed - Three Hours

Maximum Marks-250

INSTRUCTIONS

*Please read each of the following Instructions carefully before attempting the paper.*

- i) *There are twelve questions divided into two sections.*
- ii) *All questions are compulsory.*
- iii) *Marks carried by a question/part are indicated against it.*
- iv) *Word limit in questions, wherever specified should be adhered to.*
- v) *Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.*
- vi) *Answer must be provided written in English in Question-Cum-Answer (QCA) Booklet in the space provided.*

### SECTION-A

1. a) "A man is the product of his own thoughts". "What he thinks he becomes." Elaborate with your answer.(150 words) (10)  
b) Anger and intolerance are the enemies of correct understanding. Explain. (150 words)(10)
2. a) How does code of conduct differ from the code of ethics? (150 words) (10)  
b) Elaborate what is collective care by an individual for the society. (150 words) (10)
3. a) What are values? Highlight the importance of values in governance?(150 words)(10)  
b) Attitude is a small thing, but it makes a big difference. How does attitude shape the personality of an individual? (150 words) (10)
4. a) Truth will always prevail though it takes time. Justify your answer?(150 words) (10)  
b) What factors influence employee's perception of the ethical workplace in an organization? (150 words) (10)
5. a) What are the essential ingredients of value education?(150 words) (10)  
b) Discuss five important characteristics of emotionally intelligent people. (150 words)(10)
6. What do each of the following quotations mean to you?
  - a) "A country's greatness lies in its undying ideal of love and sacrifice that inspire the mothers of the race." Sarojini Naidu (150 words) (10)
  - b) "So long as you achieve social liberty, whatever freedom is provided by the law is of no avail to you". B R Ambedkar (150 words) (10)
  - c) "Creativity is seeing the same thing but thinking differently." APJ Abdul Kalam (150 words) (10)

### SECTION-B

7. You come across a report in the newspaper wherein during the drive undertaken by a Municipality to demolish dilapidated buildings one of the government servants has been assaulted publicly by the local MLA. The MLA belongs to the ruling party in the State. The MLA has blamed the official for taking bribes to illegally demolish houses, which are in good condition on the pretext of the drive to demolish dilapidated buildings. The MLA has claimed that few families were living in the houses and that the demolition drive was at the behest of some vested interests to grab the land.
  - a) What are the issues involved in the case in your opinion?
  - b) What are the options available in your view with the relevant actors to redress their concern? (250 words) (20)

8. Miss X is a dedicated employee in a Government office working as a supervisor. She supervises a very significant and vast infrastructure project. The project concerns building a bridge over a river that would connect a major rural area with the nearby towns and the cities. It is a prestigious project launched by the government and has been marked as the government's flagship project. The date of inauguration has also been declared. The project has brought a lot of positivity and faith among the people towards the credibility of the government and concerned administration involved in the project. Just a fortnight prior to the inauguration of the bridge, she discovers that the material used in the construction of the bridge is of inferior quality than stated at the time of award of contract. The bridge may not be able to bear the load of the traffic that would be crossing it on a regular and continuous basis. The region often sees trucks being overloaded with materials and it is likely that overloaded trucks may harm bridge's structural security. The inauguration cannot be cancelled nor can be postponed due to obvious reasons. But the inauguration and the subsequent usage of the bridge signals towards impending danger, the collapse of the bridge. (20)
- What are the ethical and administrative issues involved in the above case?
  - What options are available to Miss X. Evaluate each of these options and suggest the course of action, you would adopt, giving suitable reasons.
  - As a Civil Servant, what would you suggest to avoid such situations?
9. A hilly state witnessed torrential rains leading to loss of life and property. Apart from the local inhabitants there were tourists stranded in large numbers. With the supply chains broken and increased demand, it was observed that local shopkeepers started selling essential goods at very high prices. With a very restricted possibility of being evacuated in the coming few days, the stranded people feel helpless. A crumbled governance infrastructure in remote areas has multiplied the extent of their agony. Given this situation, answer the following questions : (20)
- Identify the various stakeholders in the case and give a reasoned account of their interests. Given the administrative, market and ethical perspective of viewing the situation, do you think there is a conflict in the priorities of these stakeholders?
  - Suggest ways to harmonize competing interests in order to resolve the issues, provide relief and prevent escalation of conflict.
10. You are working as a District Magistrate in an aspirational district where women literacy and sex ratio is one of the lowest in the country. It is brought to your notice that a woman who has been elected as 'Sarpanch' on a seat reserved for women candidates in a panchayat in your district is head 'only on the paper'. All the work related to the panchayat is actually carried out by her husband. Even the flag hoisting ceremony on Independence Day is carried out by her husband. However, her husband happens to be a good administrator as indicated by that panchayat's performance on various developmental parameters as compared to other panchayats in the district. Also, her husband enjoys the support of the local people. Given the situation, answer the following: (20)
- Identify the stakeholders and issues involved in this case?
  - What options are available to you as the District Magistrate in such a scenario? Also, evaluate each option and indicate what action will you choose.

[Turn Over

11. You are the head of PSU, which has recently been entrusted with construction of a new airport in metropolitan city. However, the area in the immediate neighbourhood of the proposed airport runways have large tracts of land occupied by dense slum settlements. If the airport is to be constructed, approximately 75,000 slum families will have to be humanly rehabilitated. The sheer scale of this rehabilitation, almost similar to an urban renewal, has thrown up many challenges. Foremost among these is identifying an appropriate location for rehabilitation of slum dwellers. You are faced with the following options in this regard, each of which have their own merits and demerits. (20)

- a) There is no reasonably priced land in close vicinity of the present slums. A vacant parcel of land that you have identified close-by will have to be developed afresh along with all civil amenities, and this will entail, huge cost for the PSU.
- b) There is another location, which is very far-off where a factory once stood. All the required civic amenities are in place here and the factory can be converted into appropriate houses at little cost to the PSU. However, there will be loss of livelihood on relocation to this because of its distance from the current slum location.
- c) There is yet another site, which can be used for rehabilitation at reasonable cost. Neither is it too far nor will it entail huge monetary cost, but exercising this option involves cutting a large number of trees, which may adversely affect the ecology of the area. This is likely to face resistance from environmental groups.

Given the above options and the associated challenges, which of these sites will you choose for rehabilitation of slum dwellers? Provide adequate justification for your choice.

12. Stubble (parali) burning is a method of removing paddy crop residues from the field to sow wheat from the last week of September to November. Stubble burning is a process of setting on fire the straw stubble, left after the harvesting of grains, like paddy, wheat, etc. It is usually required in areas that use the combined harvesting method which leaves crop residue behind. Paddy stubble burning is practiced mainly in the Indo-Gangetic plains of Punjab, Haryana and UP to clear the fields for rabi crop sowing. The paddy crop is harvested between the first and last weeks of October in Punjab and Haryana. Then, farmers sow the wheat crop from the first week of November until the middle of December. The process of burning farm residue is one of the major causes of air pollution in parts of North India and deteriorating air quality. Along with vehicular emissions, it affects the Air Quality Index (AQI) in the national capital and NCR. Now, the questions are : (20)

- a) What are the ethical issues involved in this case?
- b) What steps must be taken to address the issues of air pollution due to stubble burning?

(250 words)

